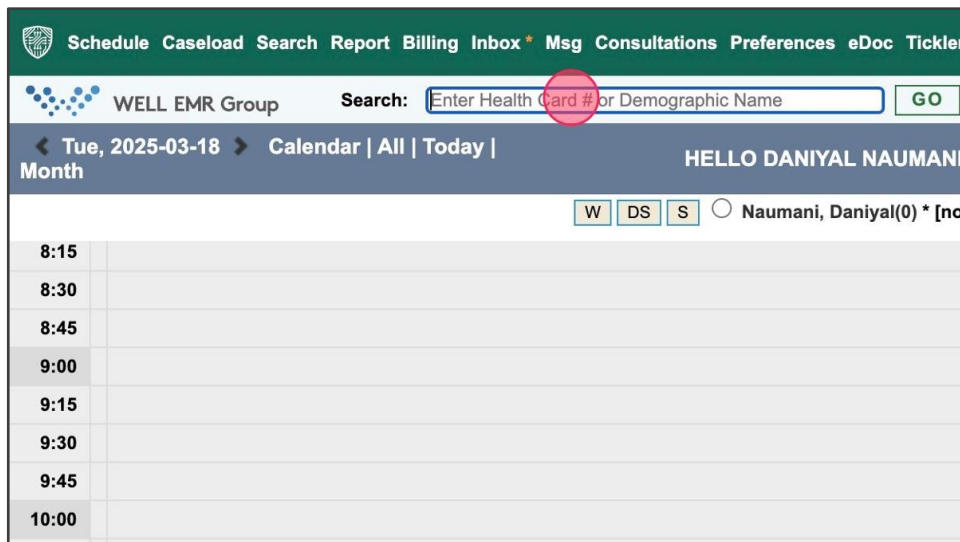


# Send an eReferral using OSCAR Pro

This guide walks you through the steps to send an eReferral in OSCAR Pro using the Ocean integration.

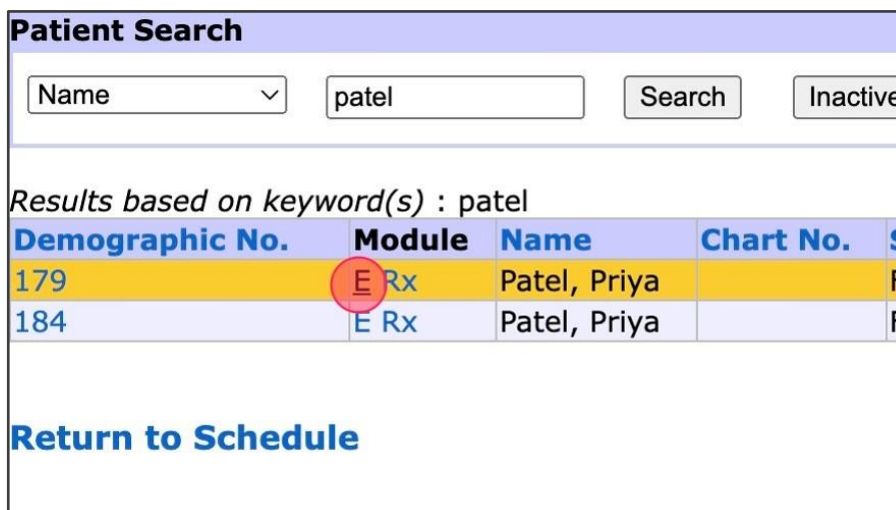
## Step 1: Open the patient's chart

1. Log in to OSCAR Pro and search for the patient you would like to send an eReferral for.



The screenshot shows the OSCAR Pro interface. At the top, there is a navigation bar with links: Schedule, Caseload, Search, Report, Billing, Inbox, Msg, Consultations, Preferences, eDoc, and Tickler. Below this is a search bar with the text "WELL EMR Group" and a search input field containing "Enter Health Card # or Demographic Name". A red circle highlights the search input field. To the right of the search bar is a "GO" button. Below the search bar, there is a header section with "Tue, 2025-03-18" and "Calendar | All | Today |". To the right of this is "HELLO DANIYAL NAUMANI". Below the header, there is a table with columns "W", "DS", "S", and "Naumani, Daniyal(0) \* [no]". The table has rows for times: 8:15, 8:30, 8:45, 9:00, 9:15, 9:30, 9:45, and 10:00.

2. Click E to open the patient's eChart.



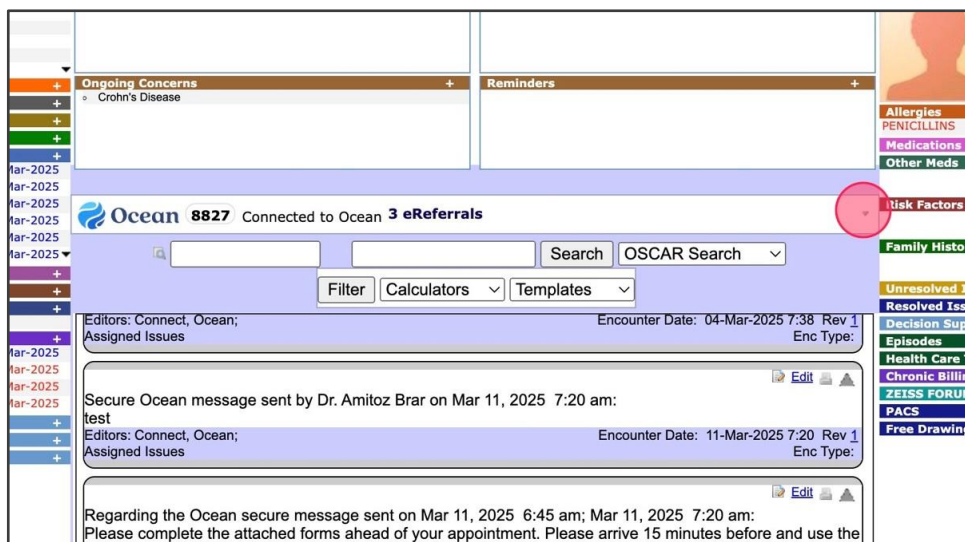
The screenshot shows the "Patient Search" results. At the top, there is a search bar with "Name" and "patel". To the right of the search bar are "Search" and "Inactive" buttons. Below the search bar, there is a section titled "Results based on keyword(s) : patel". This section contains a table with the following columns: Demographic No., Module, Name, Chart No., and S. The table has two rows: one for Demographic No. 179 and Module E Rx, and another for Demographic No. 184 and Module E Rx. Both rows have the Name "Patel, Priya" and Chart No. "F". A red circle highlights the "E Rx" module in the first row. Below the table, there is a button labeled "Return to Schedule".

Demographic No.	Module	Name	Chart No.	S
179	E Rx	Patel, Priya	F	F
184	E Rx	Patel, Priya	F	F

## Step 2: Access the Ocean Healthmap

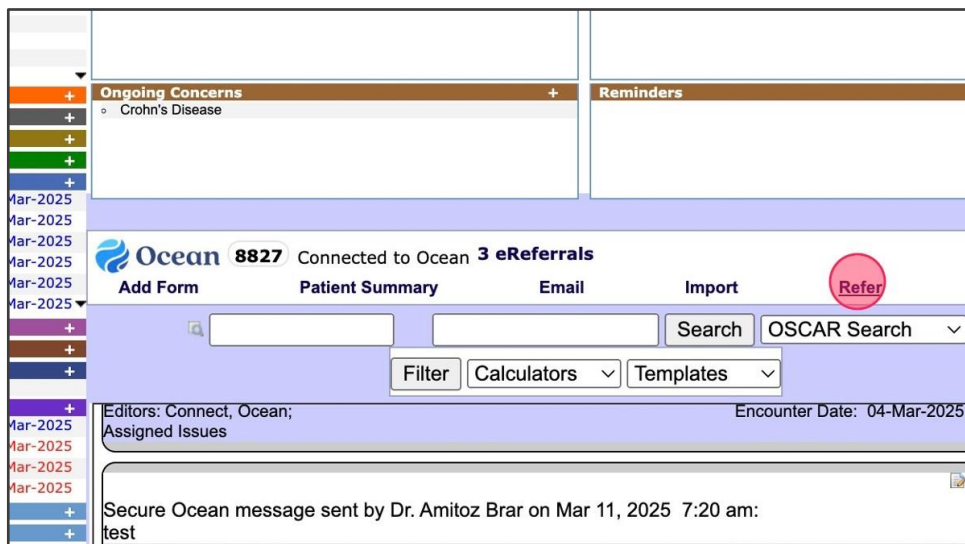
### Option 1 – Use the Ocean Toolbar:

1. Click the small arrow to expand the Ocean toolbar.



The screenshot shows the Ocean Healthmap interface. The toolbar is expanded, showing options like 'Add Form', 'Patient Summary', 'Email', 'Import', and 'Refer'. The 'Refer' button is highlighted with a red circle. The interface also displays a list of ongoing concerns, reminders, and a secure message from Dr. Amitoz Brar.

2. Click **Refer** to open the Ocean Healthmap.



The screenshot shows the Ocean Healthmap interface with the 'Refer' button highlighted by a red circle. The interface displays the same toolbar and content as the previous screenshot, including the list of ongoing concerns, reminders, and the secure message.

## Option 2 – Use the Consultations section:

1. Click the + in the **Consultations** section.

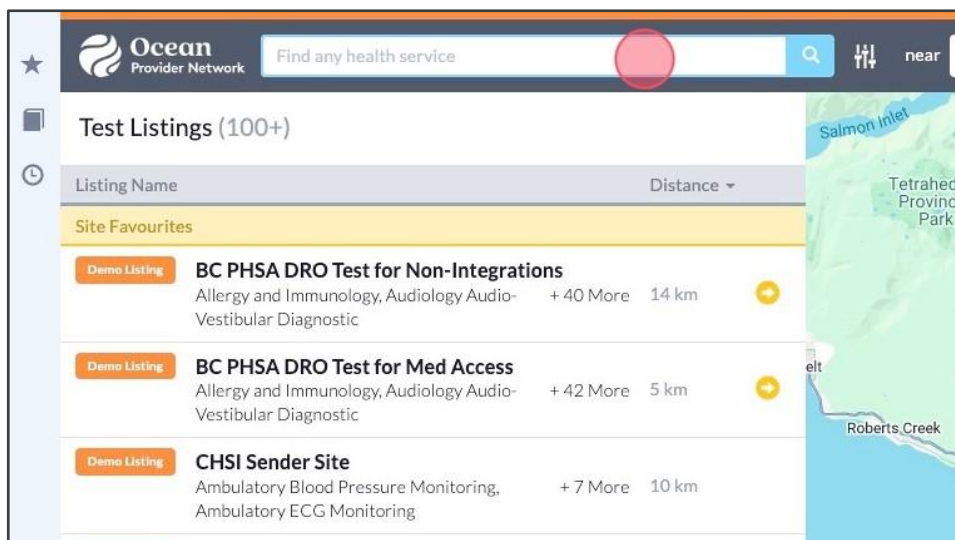
The screenshot shows the Ocean Healthmap interface. On the left sidebar, the 'Consultations' section is highlighted with a red circle and a plus sign. The main area displays a message from Dr. Amitoz Brar dated Mar 11, 2025, regarding a secure message and a test. The message text is: 'Secure Ocean message sent by Dr. Amitoz Brar on Mar 11, 2025 7:20 test'. Below this, it says 'Editors: Connect, Ocean; Assigned Issues'. At the bottom, it says 'Regarding the Ocean secure message sent on Mar 11, 2025 6:45 am; Please complete the attached forms ahead of your appointment. Please street parking on Burnaby St.'

2. Click **Refer** next to the Ocean logo in the top right corner to open the Ocean Healthmap.

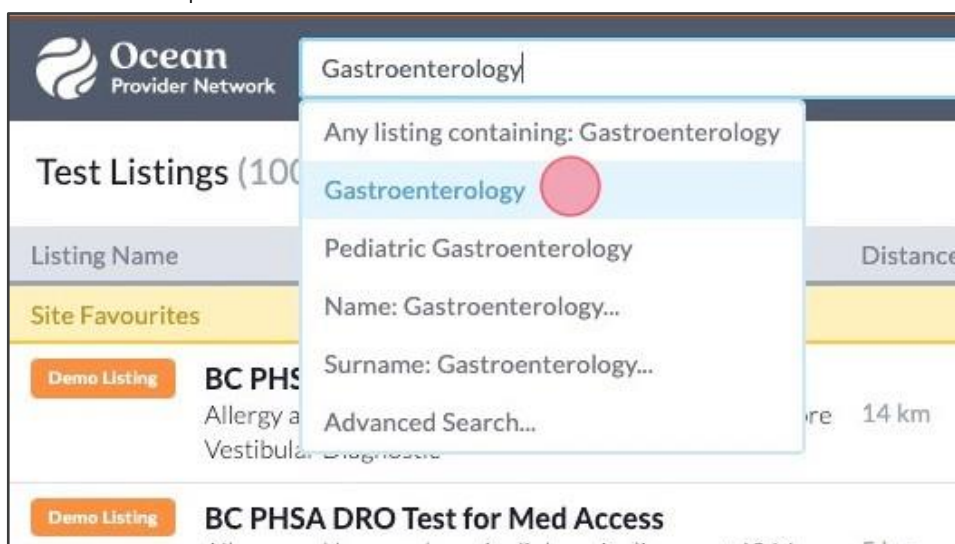
The screenshot shows the 'Ocean Refer' form. The form is titled 'Ocean Refer' and contains fields for Patient, Address, Tel. No., Work No., Cell No., Email, Birthdate, Sex, and Health Card No. The Patient field is filled with 'PATEL, PRIYA'. The Address field is filled with '209 Burnaby St Vancouver, BC, V3L 4V8'. The Tel. No. field is filled with '604-889-8898'. The Work No. field is filled with '604-889-8898'. The Cell No. field is filled with '604-889-8898'. The Birthdate field is filled with '1997-08-13'. The Sex field is filled with 'F'. The Health Card No. field is filled with '8577889768 BC'.

### Step 3: Search for a health service

1. In the Healthmap, use the **Find any health service** field to search using one of the following parameters: clinic, physician, or service name.



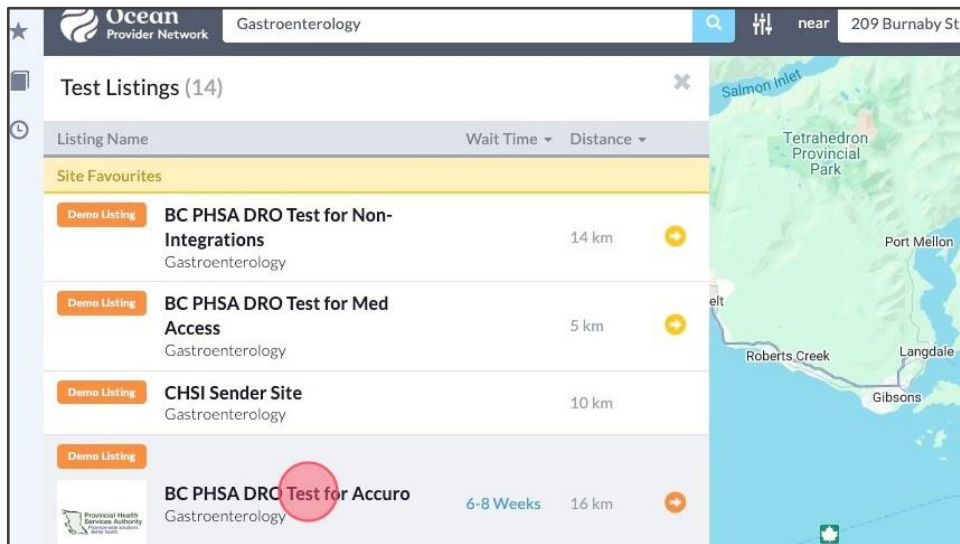
2. Select a search parameter.



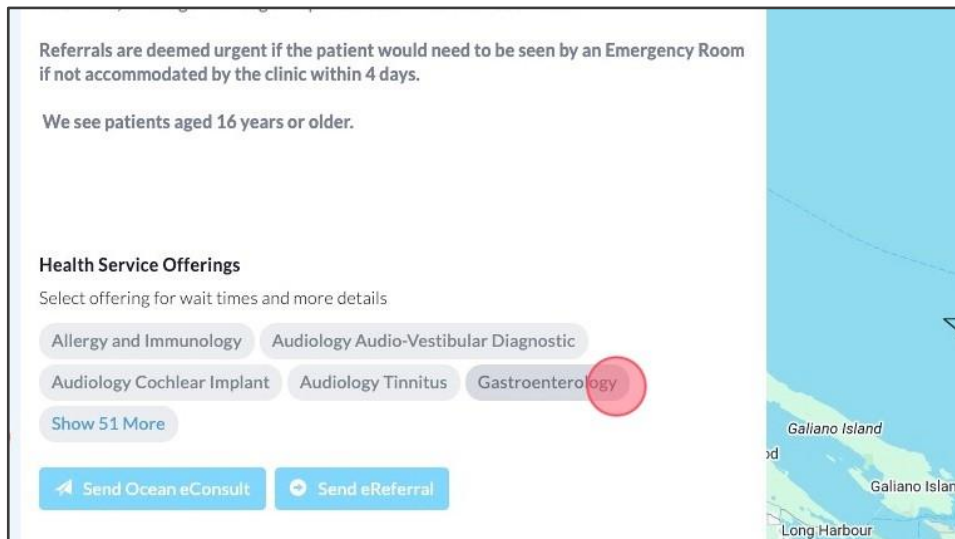
3. Choose a directory listing (Referral Target) from the left sidebar and click it.

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4. Scroll down and select the service for the eReferral.



### Step 4: Complete and send the referral

1. Click **Send eReferral**.



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The screenshot shows a web interface for the Provincial Digital Health and Information Services. At the top, there are tabs for 'Audiology Cochlear Implant', 'Audiology Tinnitus', and 'Gastroenterology'. Below these is a 'Show 51 More' button. The 'Gastroenterology' tab is selected, and it shows a status 'Accepting eReferrals' with a star icon. Under 'Self-Reported', there are two wait time options: 'Wait Time 1: 6-8 Weeks' and 'Wait Time 2: 4-6 Weeks'. Under 'Calculated', there are two wait time options: 'Wait Time 1: Unspecified' and 'Wait Time 2: Unspecified'. Below this, there is a URL 'https://www.specialistlink.ca/' and the language 'English'. At the bottom, there are two buttons: 'Send Ocean eConsult' and 'Send eReferral'. The 'Send eReferral' button is highlighted with a red circle. On the right side, there is a map showing 'Galliano Island'.

2. Fill out the referral form (mandatory fields have a \*).

The screenshot shows the 'PHSA Gastroenterology Referral' form. At the top, there are dropdown menus for 'Service: Gastroenterology' and 'PHSA Gastroenterology Referral'. Below this is a section for 'Name and Pronouns (if different than above)' with a 'Name Used:' field and 'Pronouns Used:' buttons for 'He/Him', 'She/Her', 'They/Them', and 'Other (Specify)'. The 'Referral Information' section has a 'Referral Priority:' dropdown with 'Routine' (highlighted with a red circle), 'Urgent', and 'Emergent' options. Below this are 'Refer To:' and 'Referral Type:' dropdowns. The 'Reason for Referral' section has a 'Select all that apply \*' instruction and a 'Symptom Evaluation:' section with four checkboxes: 'Abdominal Pain', 'Constipation', 'Diarrhea More Than 14 Days', and 'Dyspepsia'.

3. Optional: Click **Save for Later** to save the referral and return to it within 30 days.

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• Consult Notes  
• Assessments

☐ Personal Health Information that is medically relevant has not been disclosed at the request of the patient.

+ Add Attachments...

20250320212804\_LingWong-BCPHSADROMedAccess-2025-03-21.pdf

Referrer's Information: Dr. Daniyal Naumani

Site Name:	BC PHSA DRO Oscar Pro	Phone:	647-640-7222
Address:	3644 maguire street	Fax:	647-640-7222
		Billing #:	12345
City:	Windsor	Professional ID:	1234
Province:		Signed:	Dr. Daniyal Naumani
Postal Code:	N9E 4V5	Role:	Family Physician

Copy of referral and status updates to: search directory...

Cancel Save for Later Send TEST eReferral

4. Click **Send eReferral**.

• Consult Notes  
• Assessments

☐ Personal Health Information that is medically relevant has not been disclosed at the request of the patient.

+ Add Attachments...

20250320212804\_LingWong-BCPHSADROMedAccess-2025-03-21.pdf

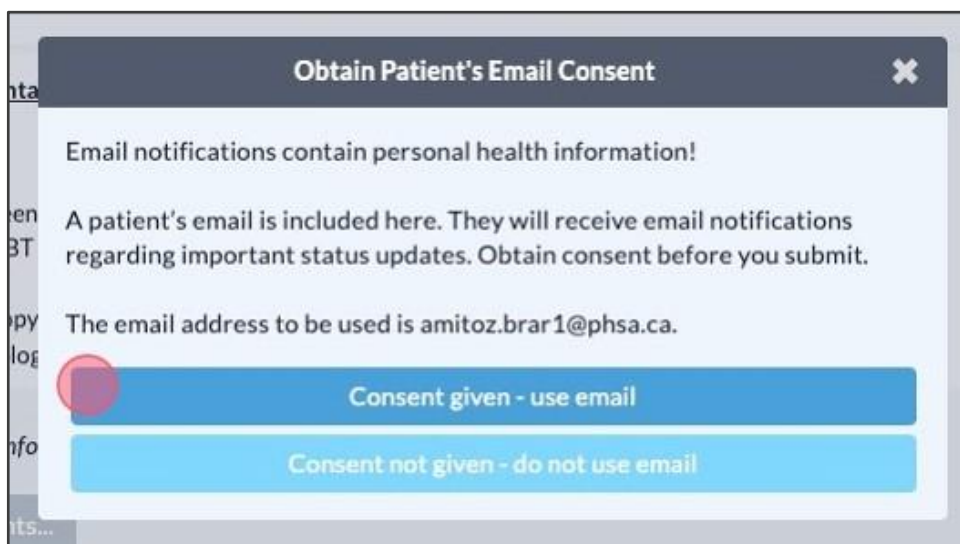
Referrer's Information: Dr. Daniyal Naumani

Site Name:	BC PHSA DRO Oscar Pro	Phone:	647-640-7222
Address:	3644 maguire street	Fax:	647-640-7222
		Billing #:	12345
City:	Windsor	Professional ID:	1234
Province:		Signed:	Dr. Daniyal Naumani
Postal Code:	N9E 4V5	Role:	Family Physician

Copy of referral and status updates to: search directory...

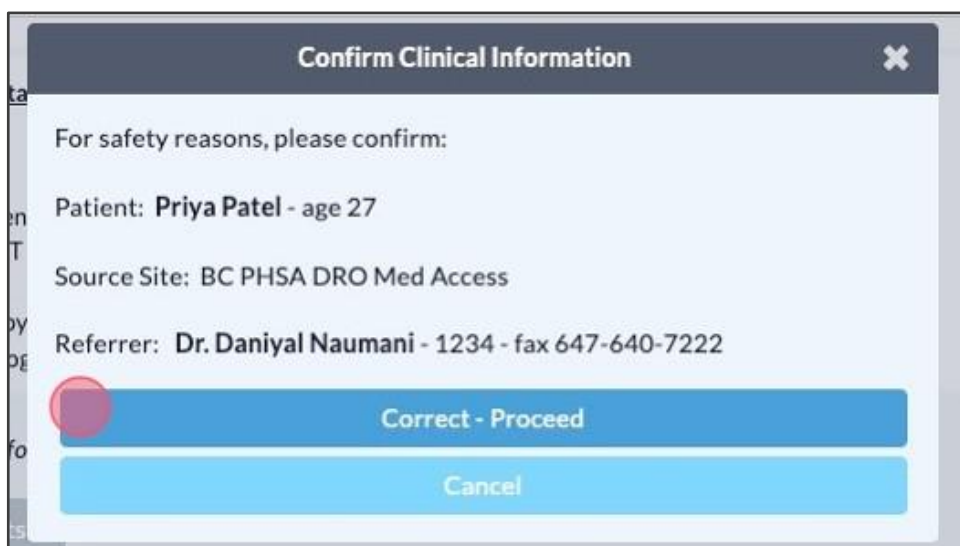
Cancel Save for Later Send TEST eReferral

5. Confirm patient consent for email updates.



A screenshot of a web application dialog box titled "Obtain Patient's Email Consent". The dialog has a dark header bar with the title and a close button (X). The main content area is light blue and contains the following text: "Email notifications contain personal health information!", "A patient's email is included here. They will receive email notifications regarding important status updates. Obtain consent before you submit.", and "The email address to be used is amitoz.brar1@phsa.ca.". At the bottom, there are two buttons: a blue button labeled "Consent given - use email" and a light blue button labeled "Consent not given - do not use email". A red circle highlights the "Consent given - use email" button.

6. Confirm your clinical information.



A screenshot of a web application dialog box titled "Confirm Clinical Information". The dialog has a dark header bar with the title and a close button (X). The main content area is light blue and contains the following text: "For safety reasons, please confirm:", "Patient: Priya Patel - age 27", "Source Site: BC PHSA DRO Med Access", and "Referrer: Dr. Daniyal Naumani - 1234 - fax 647-640-7222". At the bottom, there are two buttons: a blue button labeled "Correct - Proceed" and a light blue button labeled "Cancel". A red circle highlights the "Correct - Proceed" button.

## Step 5: Review confirmation

1. Review the referral confirmation message.



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Sent referral to **BC PHSA DRO Test for Accuro**  
10151 No. 3 Road, Richmond, BC, V7A 4R6 Phone: 604-565-7676 Fax: 604-565-9898  
dro.program@phsa.ca

**Referral Information**  
Priority: **Routine**

Refer To: First Available Appointment

Referral Type: New Referral

**Reason for Referral**  
Symptom Evaluation:  
Abdominal Pain

Clinical Warnings: None

☐ Include map

2. A PDF copy of the referral summary will be imported into the EMR under the Documents section.

### Tip

- To learn more, visit this [link to a related Ocean guide](#)