Receive an eReferral in Oscar PRO
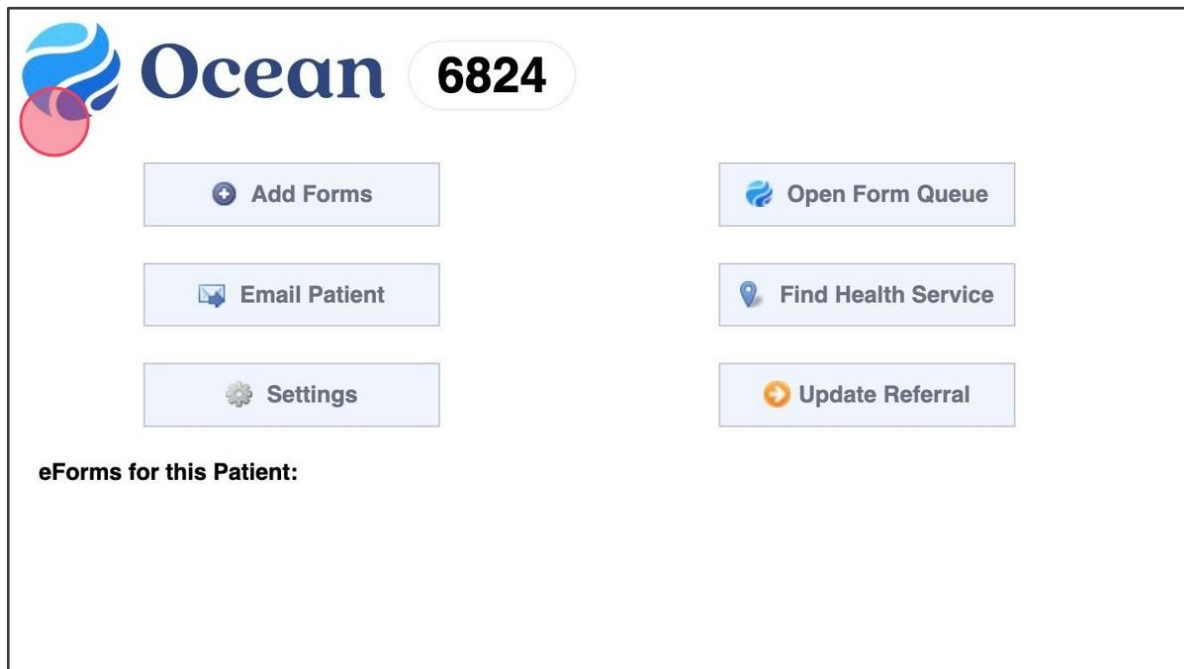
This guide walks you through the steps to receive, accept, and view a new eReferral in Oscar PRO.

Step 1: Access the eReferral Dashboard

1. Log in to Oscar PRO.
2. On the day sheet, click the **Ocean Custom form (OC)** custom form next to the scheduled patient's name.

3. In the OC, click the Ocean logo to open the eReferral & eConsult dashboard.

Step 2: Open the New eReferral

1. Click **Received** on the left sidebar to expand the received inboxes, if not already expanded.

2. Click the **New** inbox to see all newly received eReferrals.

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3. Select a new eReferral from the list.

Step 3: Accept the eReferral

1. Review the eReferral.
2. Click **Accept** at the bottom of the eReferral.

eferral Type: New Referral

eason for Referral
ymptom Evaluation:
bdominal Pain

linical Warnings: **None**

atient's Note

cheduling

ppointment: pending   time...   Medium: In Person at 1795 Willingdon Ave   ⊖ Anticipated Wait Time to Appointme

☐ Confirmed

omments for Referrer and Patient:

⊕ Add Attachments...

eds review: [   ]   Enable Review Mode   ⊗ Decline   ⊘ Accept ▲

3. Ocean will wait for the EMR to confirm that the eReferral has been added to the patient's chart.

4. A prompt will appear once the eReferral has been successfully imported into Oscar PRO.

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Services Authority

Step 4: View the Accepted eReferral

1. Search for the patient with the newly accepted eReferral and open their eChart.

2. In the patient's eChart, navigate to the Documents section.

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Provincial Health Services Authority

Patient Search

| Name ⌄ | wong | Search | Inactive | All |

Results based on keyword(s) : wong

Demographic No.	Module	Name	Chart No.	Sex	DOB yyyy-mm-dd	D
188	E Rx	Wong, Ling		F	1997-08-13	_

Return to Schedule

3. Locate and click on the eReferral document to view the PDF copy.

MRP **WONG, LING** F 1997-08-13 27 years 604-889-8898 [S] **Next Appt:**

Preventions +	Social History +	Medical History
PAP		
Td		
Flu		
COVID-19		
H1N1		
HPV Test		

Tickler +	Ongoing Concerns +	Reminders
Disease Registry +		
Forms +		
eForms +		
Documents +		
eReferral - Gastroenterology ... 18-Mar-2025		
Lab Results +		
Messenger +		
Measurements +		
CDM Indicators		
Consultations +		
HRM Documents +		
eAAPS +		
eConsult +		

🌀 Ocean [5222] Available notes have been downloaded **1 eReferrals**

[🔍] [_____] [_____] [Search] [OSCAR Search]

[Filter] [Calculators ⌄] [Templates ⌄]

This patient has been uploaded by Ocean. Source: eReferral sent by Dr. Amitoz Brar - Referen
a3e9-4f45-8da2-212cdf5ac3a9
Editors: Connect, Ocean;   Encounter Date: 18-Mar-20
Assigned Issues

The following demographic changes require manual review and update:
set referral doctor name to Amitoz Brar

4. Review the eReferral information as needed.

Referral for Gastroenterology   🌀 **Ocean**

Sent by Dr. Amitoz Brar via directory on Mar 18, 2025 at 1:11 PM (Received on: Mar 18, 2025 at 1:11 PM)

Referral Status: Pending Booking

General

Patient:	Recipient:	Referred by:
Ling Wong	**BC PHSA DRO Test for Oscar**	**Dr. Amitoz Brar**
DOB: Aug 13, 1997 (Female)	**Pro**	*Electronically signed: Amitoz Brar*
HN: BC 8577889777	1795 Willingdon Ave	BC PHSA DRO Med Access
MRN: 188	Burnaby, BC	123 Vancouver St
209 Burnaby St	V5C 6E3	Vancouver, BC
Vancouver, BC	604-555-5556 (P)	N2N2N2
V3L 4V8	604-555-5556 (F)	778-949-9599 (P)
604-889-8898 (B)		778-949-9598 (F)
604-889-8898 (H)		Billing #: 999999
604-889-8898 (M)		Professional ID: 999999
amitoz.brar1@phsa.ca		

Referral Form Summary

Referral Information
Priority: **Routine**

Refer To: First Available Appointment

Type: Select Type

Observation Date:

Created Date: 2025-0

⬜ **Abnormal**

WONG, LING (Demog

Next Appointment

MASTER	ECHART
MESSAGE	TASK