

Receive an eReferral in Oscar PRO

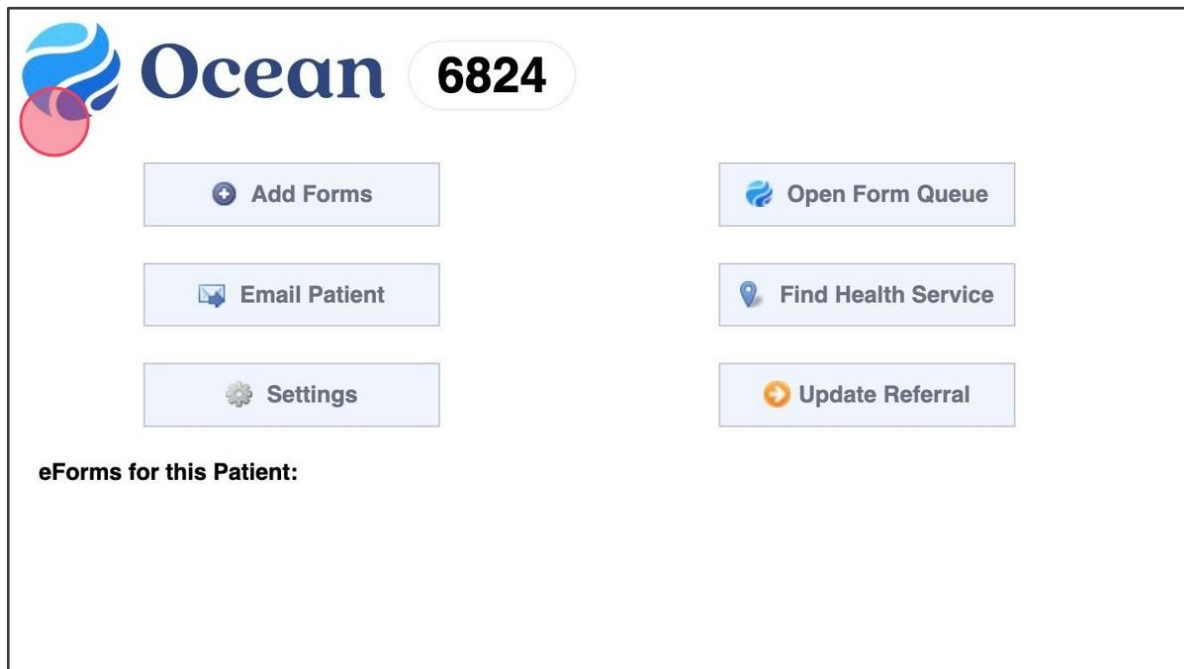
This guide walks you through the steps to receive, accept, and view a new eReferral in Oscar PRO.

Step 1: Access the eReferral Dashboard

1. Log in to Oscar PRO.
2. On the day sheet, click the **Ocean Custom form (OC)** custom form next to the scheduled patient's name.

The screenshot displays the Oscar PRO interface. At the top, there is a navigation bar with links: Schedule, Caseload, Search, Report, Billing, Inbox, Msg, Consultations, Preferences, eDoc, Tickler, Administration, and Dashboard. Below this is a search bar for 'WELL EMR Group' with a 'GO' button. The main area shows a calendar view for the day of Tuesday, 2025-03-18, with a header 'HELLO DANIYAL NAUMANI'. A patient entry for 'Smith, John (JOHN)' is highlighted in yellow at 10:00, with a red circle around the 'OC' (Ocean Custom form) label. The patient's status is 'Naumani, Daniyal(2) * [not on Schedule]'.

3. In the OC, click the Ocean logo to open the eReferral & eConsult dashboard.



The screenshot shows the Ocean patient portal interface. At the top left is the Ocean logo, which consists of a blue and red circular icon. To the right of the logo is the word "Ocean" in a large, bold, blue font. Further right, the patient number "6824" is displayed in a white font inside a light blue rounded rectangle. Below the header, there are two columns of buttons. The left column contains three buttons: "Add Forms" with a plus icon, "Email Patient" with an envelope icon, and "Settings" with a gear icon. The right column contains three buttons: "Open Form Queue" with a blue circular icon, "Find Health Service" with a location pin icon, and "Update Referral" with an orange circular icon. Below the buttons, the text "eForms for this Patient:" is displayed in a bold, black font.

Step 2: Open the New eReferral

1. Click **Received** on the left sidebar to expand the received inboxes, if not already expanded.

Provincial Digital Health and Information Services

Partnering with the BC health sector, providers and citizens

Ocean Menu eReferrals & eConsults

Filter [Search Icon]

General 135

Needs Review 135

For Me 0

Recently Viewed

Received

Sent

Deletion Warnings 1

Filters for General folders Save Filters Clear All

Referring Clinicians (All) Listing (All) Service (All)

Patient	DOB	Description	Appointment Date	Date Sent
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2. Click the **New** inbox to see all newly received eReferrals.

General 135

Needs Review 135

For Me 0

Recently Viewed

Received

New 101

Accepted as eConsult 0

eConsult in Progress 0

BC PHSA DRO Test for Osc

Patient	MRN	DOB
Ling Wong		97-08-
Referral Test		80-01-
Another Test	89	65-05-

3. Select a new eReferral from the list.

Filters for Received folders Save Filters Clear All

BC PHSA DRO Test for Oscar ... Service (All)

Patient	MRN	DOB	Description	Date Sent	Source
Ling Wong		97-08-13	Gastroenterology	Mar 18, 2025 4:11 pm	Amitoz Brar
Referral Test		80-01-01	Gastroenterology	Mar 14, 2025 8:23 pm	Dr. Fabian Dawkins
Another Test	89	65-05-25	Orthopedics	Mar 14, 2025 2:40 pm	Dr. Fabian Dawkins
Mary Wilkins	108	53-04-03	Breast Imaging	Mar 14, 2025 10:41 am	Marija Test Duric

Step 3: Accept the eReferral

1. Review the eReferral.
2. Click **Accept** at the bottom of the eReferral.

Referral Type: New Referral

Reason for Referral
Symptom Evaluation:
Abdominal Pain

Clinical Warnings: **None**

Patient's Note

Scheduling

Appointment: Medium: ☐ Confirmed

Comments for Referrer and Patient:

Needs review:

- Ocean will wait for the EMR to confirm that the eReferral has been added to the patient's chart.

eReferrals & eConsults

Received folders Save Filters Clear All

Import

The patient **Ling Wong** with Ocean reference # **5222** has been sent to OSCAR.
You can download a copy of this referral for your records.

[Download](#)

(right-click and choose 'Save Link As' to choose the directory)

Awaiting confirmation...

89	65-05-25	Orthopedics	Mar 14, 2025 2:40 pm	Dr. Fabian Dawkins	BC PHSA DRO Accuro	BC P Test Pro
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4. A prompt will appear once the eReferral has been successfully imported into Oscar PRO.

eReferrals & eConsults

Received folders Save Filters Clear All

Import

The patient **Ling Wong** with Ocean reference # **5222** has been sent to OSCAR.
You can download a copy of this referral for your records.

[Download](#)

(right-click and choose 'Save Link As' to choose the directory)

The patient information was successfully imported into OSCAR.

89	65-05-25	Orthopedics	Mar 14, 2025 2:40 pm	Dr. Fabian Dawkins	BC PHSA DRO Accuro	BC P Test Pro
108	52-04-02	Breast Imaging	Mar 14, 2025	Maria Test	BC PHSA	BC P

Step 4: View the Accepted eReferral

1. Search for the patient with the newly accepted eReferral and open their eChart.

The screenshot shows the top navigation bar of an EMR system with links: Home, Caseload, Search, Report, Billing, Inbox, Msg, Consultations, Preferences, eDoc, Tickler, and Administration. Below this is a search bar with the text "ELL EMR Group" on the left, "Search:" followed by a text input field containing "Enter Health Card # or Demographic Name", and a "GO" button on the right. A red circle highlights the word "or" in the search input field. Below the search bar is a dark blue header bar with the date "25-03-18" and a right arrow, followed by "Calendar | All | Today |". To the right of this bar is the text "HELLO DANIYAL NAUMANI". Below the header bar is a row of buttons: "W", "DS", "S", and a radio button. To the right of the radio button is the text "Naumani, Daniyal(2) * [not on Schedule]". Below this row is a large, empty table with multiple rows and columns.

2. In the patient's eChart, navigate to the Documents section.

Patient Search

Name
wong
Search
Inactive
All

Results based on keyword(s) : wong

Demographic No.	Module	Name	Chart No.	Sex	DOB yyyy-mm-dd	D
188	ERx	Wong, Ling		F	1997-08-13	

[Return to Schedule](#)

- Locate and click on the eReferral document to view the PDF copy.

MRP
WONG, LING F 1997-08-13 27 years
604-889-8898
S
Next Appt:

Preventions
+
PAP
Td
Flu
COVID-19
H1N1
HPV Test

Tickler
+
Disease Registry
+
Forms
+
eForms
+
Documents
+
eReferral - Gastroenterology... 18-Mar-2025
Lab Results
+
Messenger
+
Measurements
+
CDM Indicators
+
Consultations
+
HRM Documents
+
eAAPS
+
eConsult
+

Social History
+
Medical History

Ongoing Concerns
+
Reminders

5222 Available notes have been downloaded
1 eReferrals


Search
OSCAR Search

Filter
Calculators
Templates

This patient has been uploaded by Ocean. Source: eReferral sent by Dr. Amitoz Brar - Reference: a3e9-4f45-8da2-212cdf5ac3a9
Editors: Connect, Ocean; Assigned Issues
Encounter Date: 18-Mar-2025

The following demographic changes require manual review and update:
get referral doctor name to Amitoz Brar

- Review the eReferral information as needed.

<h2>Referral for Gastroenterology</h2>  <p>Sent by Dr. Amitoz Brar via directory on Mar 18, 2025 at 1:11 PM (Received on: Mar 18, 2025 at 1:11 PM)</p> <p>Referral Status: Pending Booking</p>		<p>Type: Select Type</p> <p>Observation Date:</p> <p>Created Date: 2025-0</p> <p><input type="checkbox"/> Abnormal</p>			
<p>General</p> <table border="0"> <tr> <td> Patient: Ling Wong DOB: Aug 13, 1997 (Female) HN: BC 8577889777 MRN: 188 209 Burnaby St Vancouver, BC V3L 4V8 604-889-8898 (B) 604-889-8898 (H) 604-889-8898 (M) amitoz.brar1@phsa.ca </td> <td> Recipient: BC PHSA DRO Test for Oscar Pro 1795 Willingdon Ave Burnaby, BC V5C 6E3 604-555-5556 (P) 604-555-5556 (F) </td> <td> Referred by: Dr. Amitoz Brar <i>Electronically signed: Amitoz Brar</i> BC PHSA DRO Med Access 123 Vancouver St Vancouver, BC N2N2N2 778-949-9599 (P) 778-949-9598 (F) Billing #: 999999 Professional ID: 999999 </td> </tr> </table>		Patient: Ling Wong DOB: Aug 13, 1997 (Female) HN: BC 8577889777 MRN: 188 209 Burnaby St Vancouver, BC V3L 4V8 604-889-8898 (B) 604-889-8898 (H) 604-889-8898 (M) amitoz.brar1@phsa.ca	Recipient: BC PHSA DRO Test for Oscar Pro 1795 Willingdon Ave Burnaby, BC V5C 6E3 604-555-5556 (P) 604-555-5556 (F)	Referred by: Dr. Amitoz Brar <i>Electronically signed: Amitoz Brar</i> BC PHSA DRO Med Access 123 Vancouver St Vancouver, BC N2N2N2 778-949-9599 (P) 778-949-9598 (F) Billing #: 999999 Professional ID: 999999	<p>WONG, LING (Demog</p> <p>Next Appointment</p> <p>MASTER ECHART</p> <p>MESSAGE TASK</p>
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<p>Referral Form Summary</p> <p>Referral Information Priority: Routine</p> <p>Refer To: First Available Appointment</p>					