

Send an eReferral on Ocean web portal

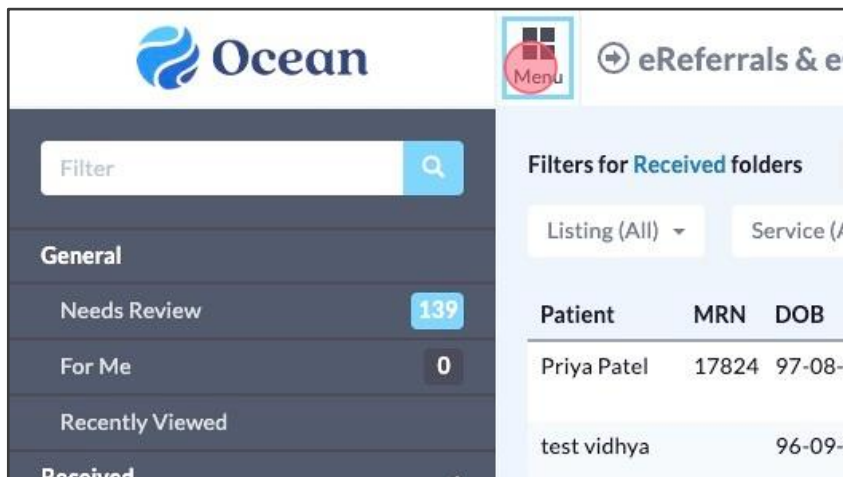
This guide walks you through the steps to send an eReferral on the Ocean web portal.

Step 1: Sign in

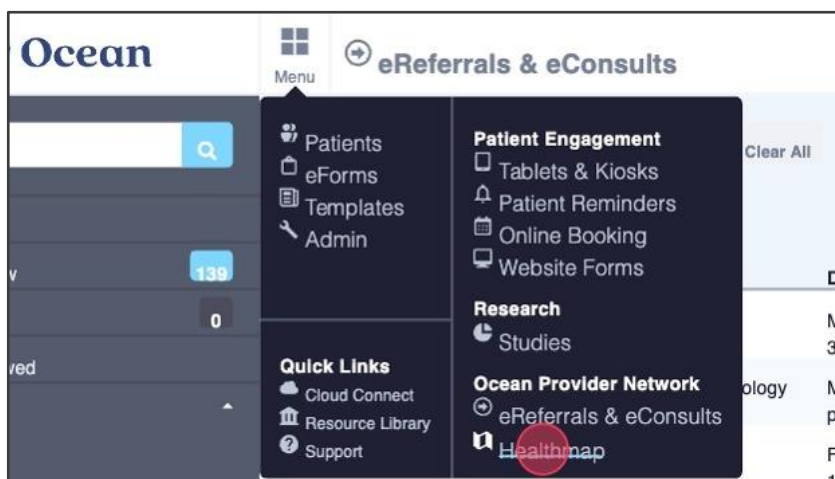
1. To enter the portal, enter your username and password on [Ocean website](#).

Step 2: Open the Healthmap

1. Select **Menu** in the top left corner next to the Ocean logo. A dialog box will open.

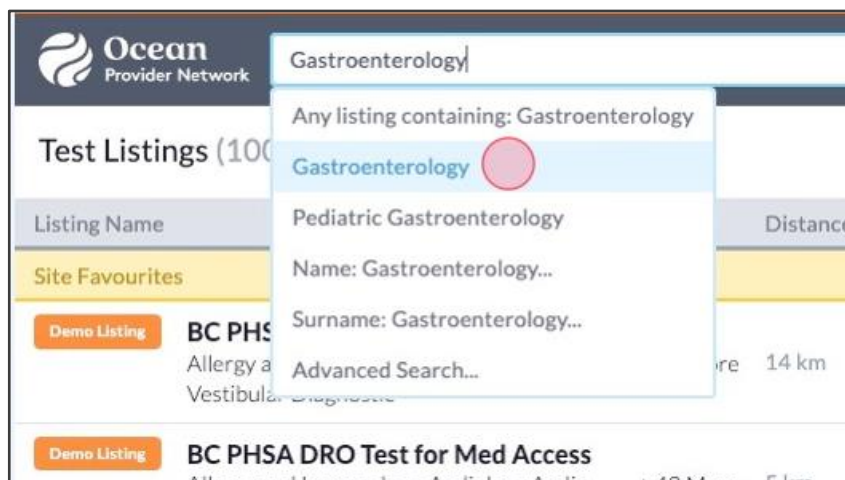


2. In the dialog box, select **Healthmap** in the lower right corner to launch into the Ocean Healthmap.

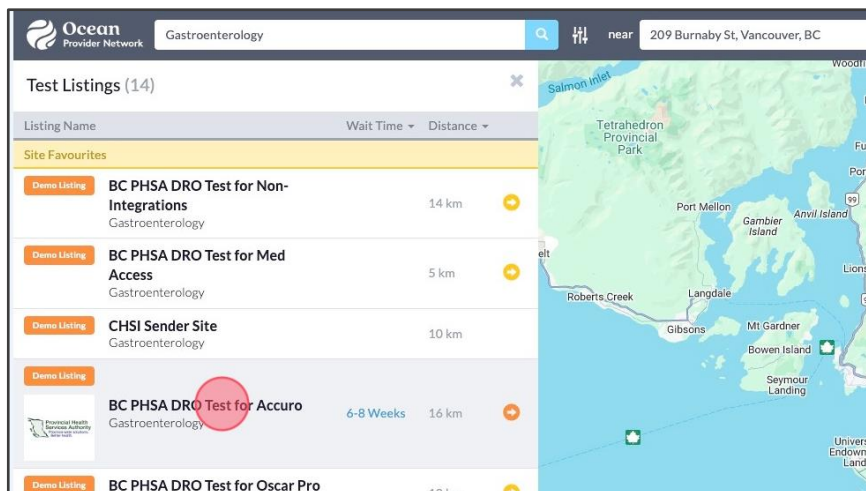


Step 3: Send an eReferral from the Healthmap

1. In the Healthmap, use the search bar to **Find any health service**.
2. Enter a clinic, physician or service name to pull the directory listing.



3. Choose the appropriate service from the listing.



4. Scroll down to **Health Service Offerings** and choose the appropriate service from the listing. Click **Send eReferral** to open the referral form.

Provincial Digital Health and Information Services

Partnering with the BC health sector, providers and citizens

Referrals are deemed urgent if the patient would need to be seen by an Emergency Room if not accommodated by the clinic within 4 days.

We see patients aged 16 years or older.

Health Service Offerings
Select offering for wait times and more details

Allergy and Immunology Audiology Audio-Vestibular Diagnostic
Audiology Cochlear Implant Audiology Tinnitus **Gastroenterology**

Show 51 More

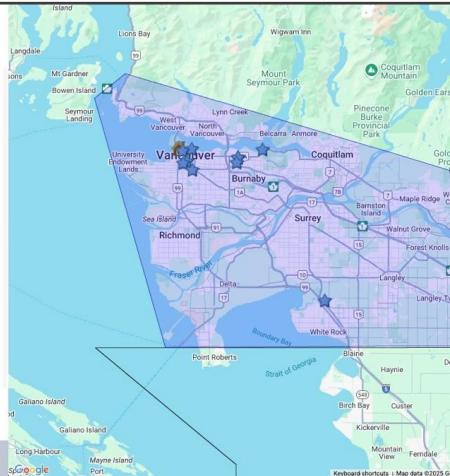
Gastroenterology Accepting eReferrals ★

Self-Reported
Wait Time 1 6-8 Weeks Wait Time 2 4-6 Weeks
Calculated
Wait Time 1 Unspecified Wait Time 2 Unspecified

🔗 <https://www.specialistlink.ca/>
🌐 English

📧 Send Ocean eConsult **Send eReferral**

📝 Add Site Notes 👤 Who can see my notes



Step 4: Complete the eReferral form

1. Enter the patient's demographic information in the **Patient Information** section.
2. Fill out the referral form. Mandatory fields are marked with an asterisk (*).

Service: Gastroenterology PHSA Gastroenterology Referral

Name and Pronouns (if different than above)
Name Used:
Pronouns Used: He/Him She/Her They/Them Other (Specify)

Referral Information
Referral Priority: * **Urgent** Routine Emergent
Refer To: * **Next Available Appointment** Specific Specialist
Referral Type: * **New Referral** Prior Visit to Gastroenterologist / Endoscopist Other (Specify)


Reason for Referral
Select all that apply *

Symptom Evaluation:

☐ Abdominal Pain
☐ Constipation
☐ Diarrhea More Than 14 Days
☐ Dyspepsia
☐ Dysphagia
☐ GERD / Heartburn
☐ GI Bleed - Upper
☐ GI Bleed - Lower
☐ Nausea / Vomiting
☐ Weight Loss
☐ Other (Specify)

Disease Management:

☐ Anemia



- If needed, select **Save for Later** to save the referral and come back to it within 30 days.

The screenshot shows a web form for creating an eReferral. At the top, there are three sections with dropdown menus: 'Alternate Contact Required for Communication' (set to 'Yes'), 'Additional Accessibility/Communication Needs' (set to 'Yes'), and 'Interpreter Required' (set to 'Yes'). Below these is a 'Supporting Documentation' section with tabs for 'None', 'Attached', and 'Pending (Specify)'. A list of documentation types is provided: Bloodwork, Lab Work, Celiac Disease Screen, Abnormal FIT / FOBT, Diagnostic Imaging, Previous Gastroscopy / Colonoscopy Reports, and Prior Gastroenterology Consult Notes. A checkbox for 'Personal Health Information that is medically relevant has not been disclosed at the request of the patient.' is present. The 'Add Attachments...' button is visible. The 'Referrer's Information' section includes a dropdown for 'Dr. Daniyal Naumani' and a 'Default' button. Below this, the referrer's details are listed: Site Name (BC PHSA DRO Med Access), Address (3644 maguire street), City (Windsor), Province (N9E 4V5), Phone (647-640-7222), Fax (647-640-7222), Billing # (12345), Professional ID (1234), Signed (Dr. Daniyal Naumani), and Role (Family Physician). A 'Copy of referral and status updates to:' field with a search directory button is also present. At the bottom, there are three buttons: 'Cancel', 'Save for Later' (highlighted with a red circle), and 'Send TEST eReferral'.

- Select **Send eReferral** when the form is complete.

This screenshot is identical to the one above, showing the same eReferral form. However, in this version, the 'Send TEST eReferral' button at the bottom right is highlighted with a red circle, indicating the next step in the process.

- Confirm patient consent for email updates on the **Obtain Patient's Email Consent** pop-up box.
- Confirm your clinical information.
- Click **Print** to view the PDF copy, then download and manually upload the eReferral to your EMR.